

Livewell Southwest

Working in Partnership with Early Years Settings: Guidelines for the Health Visiting Service

Version No 3

Notice to staff using a paper copy of this guidance

The policies and procedures page of Intranet holds the most recent version of this guidance. Staff must ensure they are using the most recent guidance.

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Asset Number: 702

Reader Information

Title	Working in Partnership with Early Veers Cottings			
Title	Working in Partnership with Early Years Settings:			
Accet number	Guidelines for the Health Visiting Service. V3			
Asset number	702			
Rights of access	Public			
Type of paper	LSW document : Guidelines			
Category	Clinical.			
Document	Working in Partnership with Early Years Settings			
purpose/summary	For health visitors and early years settings to have clear			
	guidelines about how to contact each other.			
Author	Clinical and Education Lead for Health visiting and school			
	nursing			
Ratification date and	21 st January 2015. Policy Ratification Group.			
group	th —			
Publication date	5 th February 2015			
Review date and	Two years after publication, or earlier if there is a change			
frequency (one, two or	in evidence.			
three years based on				
risk assessment)	The BBO illustration is a fine of the state			
Disposal date	The PRG will retain an e-signed copy for the archive in			
	accordance with the Retention and Disposal Schedule. All			
	copies must be destroyed when replaced by a new			
1.1.60.	version or withdrawn from circulation.			
Job title	Deputy Head of Service Community Public Health 0-19			
Tanana Cara Panana	Service			
Target audience	Health visitors and Early Years Settings			
Circulation	Electronic: LSW intranet and website (if applicable)			
	Written: Upon request to the PRG Secretary on ™ 01752 435104.			
	Please contact the author if you require this document in an alternative format.			
O a sand to the same a sand				
Consultation process	Consultation with Early Years department of Plymouth			
	City Council.			
	Locality Manager Plymouth City Council			
	Team managers Health Visiting			
	Professional Group Health Visiting Designated nurse Safeguarding children			
Equality analysis	Yes			
checklist completed	163			
References/sources of	N/A			
information				
Associated	Service Guidelines for Working in Partnership with Early			
documentation	Years Settings v 2			
Supersedes document	V.2.			
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	100 0000, 1 un. 01102 212022 (200 Neception).			

Document Review History

Version no.	Type of change	Date	Originator of change	Description of change
0.1	New	August 2010	Deputy	Document written
	document		Head of	
			Service	
0.2	Amendments	October 2010	Deputy	Amendments following
			Head of	consultation
			Service	
1	Ratified	Nov 2010	Service	Ratified
			Lead	
1.2	Reviewed	September	Clinical	Update to reflect
		/October	Lead	organizational change and
		2012		following consultation
2	Ratified	Nov 2012	PRG	Ratified
3	Reviewed	November	Clinical	No changes
		2014	Education	
			Lead	

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Working in Partnership with Early Years Settings: Guidelines for the Health Visiting Service

1 Introduction

1.1 In order for the Healthy Child Programme to be delivered effectively and consistently it is important for all agencies involved with children to have clear channels of communication. Good communication between Early Years settings and the health visiting team will encourage the giving of consistent health messages, early identification and intervention when a child and family are experiencing difficulties which impact on the child's development, and promote confidence in appropriate and timely information sharing.

2 Purpose

2.1 To establish clear guidelines that facilitate the communication between early years settings and health visiting teams within the localities.

3 Early Years Settings

- 3.1 The early years setting will be provided with the contact details for the health visiting team in the locality in which they are situated. The list will be updated on a three monthly basis by informing the Early Years Service who will disseminate the information.
- 3.2 This will enable early year's staff to have contact with a health professional to discuss general health issues or to make a referral (with parental consent) should they have a concern about the health or development needs of an individual child.
- 3.3 Any compliments or concerns about services provided by the Health Visiting service can be fed back to the team manager or the Chief Executive, Livewell Southwest, c/o complaints department, Local Care Centre, Mount Gould, Plymouth.

4 Community Public Health Nursing team.

- 4.1 The team manager or health visitor will respond to contact from an early years setting. This may be dealt with by telephone or require an arranged visit to the early years setting to discuss any general health issues in a face to face contact. Any referrals regarding individual children must have parental consent for referral to the team.
- 4.2 Any compliments or concerns identified by the health visiting team regarding the early years setting can be fed back to the Early Years Safeguarding and welfare officer based at Windsor House.

All policies are required to be electronically signed by the Lead Director. Proof of the electronic signature is stored in the policies database.

The Lead Director approves this document and any attached appendices. For operational policies this will be the Locality Manager.

The Executive signature is subject to the understanding that the policy owner has followed the organisation process for policy Ratification.

Signed: Director of Operations

Date: 5th February 2015