

## Smoking

You cannot smoke anywhere at Mount Gould Hospital.

Please have a smoke free room if we visit you at home

## Your comments

Please tell us what you think by phoning the Patient Advice and Liaison Service:

**Tel: 01752 435204**

We like to know what we are doing well and what we need to improve.

If you have a complaint, you can phone the Complaints Department:

**Tel: 01752 435201**

## Contact details

Room 50  
Administration Block  
Mount Gould Hospital  
Mount Gould Road  
Plymouth  
PL4 7QD

**Tel: 0845 155 8081**  
(24 hour answering machine)

**Tel: 01752 434301**  
(Monday - Friday, 8am - 4pm)



Livewell Southwest



@livewellsw

# Adult Speech & Language Therapy Team



Your Therapist is .....

## Caring for you

The Community Therapy Speech and Language Team provides therapy in your own home.

We will visit you if you have difficulties with communication eating and drinking.

Sometimes we might offer you treatment at Mount Gould Hospital on your own or in a group.

A Doctor, or any other Health Professional can refer you to our team.

## Your care from us

The Community Therapy Speech and Language Team will assess your strengths and needs decide if you need therapy support you.

Community Therapy Speech and Language Team might help you by helping you do more of the things you want to do help you choose the safest way to eat and drink seeing you after discharge from hospital help keep you safe and well at home.

## You can help us

You are the person who can make the most difference to your therapy progress.

You can help us by telling us what is important to you asking questions practising tasks involving your family and friends.

If you feel unwell, or need to change an appointment, please contact us.

## Our commitment to you

Our therapists work with:

- Physiotherapists
- Occupational Therapists
- Speech and Language Assistants
- Administration Team

We will try and be on time and arrive within 30 minutes of your appointment time

All staff wear ID badges. Please ask to see one



## Confidentiality

What you tell us is confidential. Sometimes we need to share information to help with your care. We will always ask you first.