



Warm Homes Scheme

If you struggle to keep your home warm or worry about meeting your energy bills, contact our free service for help.

The scheme aims to make sure that people can afford to keep warm and be comfortable in their own home.

Plymouth Energy Community (PEC) delivers the Warm Homes Scheme in partnership with Plymouth City Council and Livewell Southwest.



We support people to lead independent, healthy lives



Staying warm and well

It is especially important to stay warm if you have a disability or long term condition. Our advisors can help you lower your energy bills and keep your home warm and damp free.

How cold and damp affects you

Cold, damp homes make your health worse. You might find it harder to move around and notice that you get more colds, flu and chest problems.

Cold and damp can also make you feel sad or anxious and be unsure of what to do to feel better. You may stop friends coming to see you or feel you need to go out just to keep warm.

Our services are FREE

We help with ...

- Lowering bills and checking for benefits or grants you are entitled to
- Preventing draughts, damp and mould
- Energy efficiency advice and changes to your home
- Emergency gas or electric credit if you run out
- Talking to your supplier if you find it difficult
- Access to Priority Service Registers for further help you may be entitled to
- Switching energy supplier to save money
- Fuel debt
- Referrals to support and advice services, so you get all the help you need

Where we help ...

- We can see you in your home
- You can invite us to attend a group or drop-in
- We can come along to community events
- We can give training sessions and workshops

About Plymouth Energy Community (PEC)

Did you know ...

- PEC started in 2013 with the help of Plymouth City Council. It is independent and has received national and international awards for its work.
- PEC is a Community Benefit Society and is becoming a charity. We work to make things better for people in Plymouth.
- PEC has a sister company that helps to set up the solar arrays you see on schools and community buildings in the city.

Contact information

If you have any concerns about your home being cold or damp, you can telephone or email a dedicated team:

Tel: 01752 477117

Email: livewell.warmhomereferrals@nhs.net

Join Plymouth Energy Community

Plymouth Energy Community is run by a board of trustees, a team of staff and has 1,200 members. Anyone can join for free and will mean that you can have a say in their work and stay up to date with projects. You can sign up by contacting them in the following ways:

Web: www.plymouthenergycommunity.com

Tel: 01752 477117

Post: Plymouth Energy Community, Ballard House, Plymouth, PL1 3BJ



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