

## Our Vision

To deliver a person centred, high standard and consistent clinical pharmacy service across the South West, supporting the provision of optimal care at a time when demand is ever increasing.

## Our Aims

- The development of a resilient, highly trained pharmacy team to include pharmacist prescribers.
- To support the management of patients with long term conditions, optimising therapy to achieve the best outcomes for both the patient and health economy.
- Ensuring the appropriate clinical management of patients in care homes rationalising polypharmacy and identifying (and treating where appropriate) the deteriorating patient in this vulnerable cohort.
- Developing 'in practice' robust medicines governance processes ensuring safe, efficient and effective prescribing.
- To identify, implement and review cost effective changes to prescriptions and reduce the wastage of medication.
- Integrating pharmacists into primary and urgent care services to ensure access for all to experts in medicine.

# Clinical Pharmacy Services



## Contact details

Service lead: Sally Mayell  
Tel: 01752 434666  
Email: [sally.mayell@nhs.net](mailto:sally.mayell@nhs.net)

[www.livewellsouthwest.co.uk/  
services/clinical-pharmacy-services](http://www.livewellsouthwest.co.uk/services/clinical-pharmacy-services)



A bespoke service  
delivering to local  
population needs

## What does the Clinical Pharmacy service offer?

We are a team of clinical pharmacists providing bespoke services in a variety of community settings supporting general practice, care homes and urgent care services. We deliver a high standard, consistent approach to patients and partners alike tailored to local population needs.

Roles we can offer supporting General Practice include:

- Delivery of dedicated chronic disease management clinics through experienced clinical pharmacists
- Development, support and monitoring of medicines governance procedures such as repeat prescribing
- Management and processing of medication enquiries from patients and healthcare practitioners
- Attendance at care home reviews to rationalise polypharmacy and identify (and support the management of) deteriorating patients
- Completion of medicines reconciliation for patients discharged from other services
- Interface with secondary care, community pharmacies and the CCG to improve pathways between services
- Creative delivery of the CCGs medicines optimisation agenda through specialist pharmacy technicians

In addition to direct services, using our service also allows:

- Access to additional Advanced Specialist Pharmacists in specific disease areas such as mental health, respiratory, falls etc. These pharmacists can be accessed according to your individual practice needs at any given time allowing you to target a variety of chronic disease management.
- The provision of senior management and leadership including in-practice presence to support the pharmacist and broader general practice team.
- Optional annual leave cover avoiding disruption to the service.
- On-going professional training and development.
- Associated governance structures as we recognise these are new roles for general practice.
- Indemnity insurance.
- Peer support.
- Security as the overall employment risk remains with PCH at a time when primary care is exploring new ways of working.

In addition to primary care, we also have roles within:

### Urgent Care

Integrating pharmacists into Multi-disciplinary teams within urgent care services such as the Robin Community Assessment Hub and Acute Care at Home Team. These projects support those in crisis providing alternative mechanisms to inpatient admission and promote quick and effective recovery and reablement.

### Specialist Older Persons Service

Delivery of specialised services for older people working with multi-disciplinary teams.

### Education

Through links to Universities throughout the South West we are helping to shape undergraduate and postgraduate education of pharmacists and other healthcare practitioners increasing expertise in the use of medicines.