

Please write more here if you need to:



We are here to help

Please don't be afraid to contact us:

Complaints Manager

Livewell Southwest
Crownhill Court
Tailyour Road
Plymouth
PL6 5DH

Tel: 01752 435201

Email: customerservicespch@nhs.net

www.livewellsouthwest.co.uk



Unhappy?

Here's what to do

Supporting people to be Safe, Well and at Home

Are you?

Helped or supported by
Children's Services?

Caring for someone who
depends on you.

What should you do?

Talk to your social worker, keyworker,
teacher, advocate or someone you
trust.

Tell this person what the matter is and
show them this leaflet.

Or tell us - you can write or telephone.

Livewell Southwest We are here to help!

Date..... I am years old

My name is.....

Address.....

Telephone No.....

If you are worried about contacting us,
please tell us how you would like us to get in
contact with you:

Can you tell us what the problem is about?
What are you unhappy about? Please tick
the box:

Where you live

The plans made for you

Who you live with

Something else

Cut along the dotted line and pop in the post.

And are you?

Very unhappy with what's
happening to you.

Think you need more help than
you are getting.

Think you are unfairly treated.

What happens then?

The person you tell will try and help.

Sometimes it isn't possible to put
things right straight away.

Usually telling somebody can help.

We will try to help make things
better.

If you are still unhappy

Just fill out the form opposite, cut it out along the dotted lines and post it back to us.
We are here to help!