

# Have you heard of **FUSE**?

**Is your client liaising with us?**

**We are here to help  
support them**

**Do We Need To Chat?**

Have you checked for our care plan? Feel free to **contact us** and for urgent enquiries, please contact:  
[livewell.fuse@nhs.net](mailto:livewell.fuse@nhs.net)

**Livewell**  
Southwest

## **About Us:**

The **FUSE** project puts the person at the centre of their processes asking them **‘What matters to you?’**. Our Health Improvement Practitioners provide a consistent relationship with each individual, working on their participant informed action plan. **Our aim is to improve the quality of people’s lives** through 1 to 1 and group work to **influence** their **emotional dependence** on **healthcare services** and to **engage** with their **community’s opportunities**. We provide an ‘evergreen’ offer so that at any time the person can **re-engage** with the **FUSE** team **after discharge** to **support** them through a difficult time.

## **Why Are We Useful To You?**

We are working to **support people with high, unnecessary use** of urgent **healthcare services**. We envisage That this will help you with **time, expense** and **staff morale**.

## **Who Do We Work With?**

We work with people who have **attended** the **Emergency Department** at University Hospitals Plymouth **more than 5 times in 1 year**. This is to support the **top 250 high attendees**.



**“You gave me a second chance in life, I am slowly, but surely, getting there. People like you deserve to get a million pounds for what you do.”**

**We look forward to working with you!**