

Have you heard of **FUSE?**

**Is your client liaising with us?
We are here to help support them.**

Do We Need To Chat?

Have you checked for our intervention plan? Feel free to contact us, and for urgent enquiries, please contact: livewell.fuse@nhs.net or 01752 435542

About Us:

The FUSE project puts the person at the centre of their processes, asking them 'what matters to you?'. Our Health Improvement Practitioners provide a consistent relationship with each individual, working on their individual intervention plans. Our aim is to improve the quality of people's lives through 1 to 1 and group work, to reduce their emotional dependence on healthcare services and to engage with their community's opportunities. We provide an 'evergreen' offer so that at any time the person can re-engage with the FUSE team after discharge to support them through a difficult time.

Who Do We Support?

We work with people who have attended the Emergency Department at University Hospitals Plymouth more than 5 times in 1 year and have been through the UHP contact process.

"I met my practitioner at a time when I was struggling with my general health. She empowered me to take control of everything and put it in some order. I feel so much stronger now."



FUSE

Why Are We Useful To You?

We are working to support people with high unnecessary use of urgent healthcare services. We envisage that this will help you with time, expense, and staff morale. If your patient has attended 5 times or more in 12 months, give us a call.



**We look forward to working
with you!**