

## Have you previously used any of Livewell Southwest's services, or do you care for someone who has?



### Let's work together to improve our services



We need people with lived or living experience of using our services who can share with us what works well, what needs to be improved and be involved in making the changes.

#### What is co-production?

"Co-production is about people with lived experience and staff working as equals, sharing expertise and power to improve outcomes and services for people who use them."

When we involve people with lived experience in anything we do from designing leaflets, to improving conditions on a ward or making decisions about how care is given, this is co-production.



#### Some of the ways to get involved with us



Interviewing new staff



Advising us how we can improve



Joining our monthly co-production working group meetings for Livewell Southwest



Reviewing our course materials, helping us to make them user friendly

#### What being involved means to me

It is very rewarding knowing I'm making a difference within the mental health system. It is a great organisation to be a part of and I have made good friends whilst attending events and it is a lovely group of people to work with.

Being involved has also increased my self confidence to be involved in the meetings and to feel validated.

Being involved has fostered a renewal of hope in oneself and others through learning together.

It is empowering to be involved as I can use my negative experiences in a positive way to bring about change.

# Here are some examples of where people with lived experience have been involved in change in Livewell

Writing our patient experience strategy

Designing our co-production logo

Co-creating and
delivering training for staff
on Trauma-Informed Awareness,
What is Co-Production?,
Carers Awareness training
and more

Shaping what happens in Learning Disability Awareness Week Creating sensory rooms in Harford and Bridford wards

#### Why get involved?

There are many benefits to getting involved...

You can choose what you are involved in

You can be involved at your own pace

You'll meet some new people, both staff and people with lived experience

You'll be offered many training opportunities

You'll learn new skills

You'll meet some new people, both staff and people with lived experience

You can add your involvement experience to your CV

You'll learn new skills

#### How to get involved



If you are interested in getting involved please call our Participation and Involvement Specialist, Christina Maccullie, on 07747 780607 or email her at livewell.coproduction@nhs.net for more information

